

## Summary

I am a Technical Project Manager with experience developing custom solutions, integrating solution components, leading teams, providing professional services and managing the delivery of projects. I have also assisted with business development, solution architecture and presales. Specific industry expertise around Identity Management & Fraud

## Experience

### Senior Associate, Professional Services Equifax, 2011 to Present

#### Project Highlights

- Owner of new Eligibility Advisor product onboarding process & all customers.
- Support a customer portfolio of 3M, including relationship management, project management, technical support & sales.
- Support a wide variety of federal customers including IRS, SSA, DHS, CMS, VBA, SBA & State Governments of Kentucky, Texas & Missouri.
- Provide a variety of services to supported customers including integration, data analysis, architecture design, & FCRA compliance.
- Coordinate internal resources to balance the needs of customers with the needs of product development and enhancement.

#### Other Roles & Responsibilities

Customer Relationship Manager – Helped customers valuing \$1.5 million  
Professional Services – Managed a team of three reports to deliver services  
Business Development – Assisted sales team with demos and sold services  
Leadership – Lead a team of three engineers to support project implementations

#### Skills

Development, Implementation/Integration, Hosting/Operations, Data Analysis, Leadership

### Manager pureIntegration, 2008 to 2011

#### Project Highlights

- Leader on the OMS (Order Management Service) team, part of Comcast's SOA based Enterprise Services Platform.
- Led full SDLC for delivery of vendor supplied email client including all documentation for Charter Communications (Communication Service)

#### Other Roles & Responsibilities

Marketing Committee Chairman – Managed marketing activities & team

#### Skills

Development, Implementation/Integration, Hosting

### Consultant Accenture, 2004 to 2008

#### Project Highlights

- Lead the development of a Service (SOAP) to gather data from disparate data sources and provide to the Navy/Air Force leading to efficiency gains for the Defense Logistics Agency
- Developed a prototype medical document sharing solution to take to the IHE Connectathon for the Department of Health & Human Services
- Lead the development of the ITIN system to decrease fraud and increase scrutiny of applications for ITINs for the IRS.

#### Other Roles & Responsibilities

Business Development – Helped develop proposals for new projects

#### Skills

Implementation/Integration, Data Analysis, Development

### Lead Developer CGI/AMS, 2001 to 2004

#### Project Highlights

- Helped develop almost every component of a new, integrated loan processing solution for Fannie Mae, including design & development.

#### Other Roles & Responsibilities

R&D – Developed proofs of concept to demonstrate wireless data solutions

#### Skills

Implementation/Integration, Data Analysis, Development

## Education

### Robert H. Smith School of Business, University of Maryland

MBA – Information & Data Analysis,  
May 2014

### Carnegie Mellon University

BS, Information Decisions Systems & Economics Majors, Spanish Minor  
December 2000

## Skills

### Implementation/Integration

Agile & Full SDLC Project Management, Service/System Design, Solution Architecture, PKI/Security architecture

### Development

Expert at web service & application design & development, custom solutions using Java-based technologies, WSDL & REST (Using Eclipse, Springsource, Netbeans), database design/development/tuning, expert at SQL

### Data Analysis

R, SAS, XLMiner, Predictive Analytics, Optimization, Market Analysis, Market Forecasting, Python, ETL, Tibco Spotfire

### Hosting/Operations

Infrastructure design/development/operations using AWS, VMWare, Tomcat, Glassfish, Oracle (12c), MySQL, SQL Server 2012

### Certifications

Project Management Professional #1302719  
Salesforce Certified Developer

## More

Eagle Scout, volunteer for Homeward Trails Animal Rescue, volunteer with the Potomac Appalachian Trail Club, outdoor enthusiast including snowboarding, hiking, backpacking, bicycling, avid powerlifter/crossfitter.